

Privacy Policy

We respect your privacy and are committed to maintaining it. When you shop on this Website, we will ask you to input and will collect Personal Information from you such as your name, e-mail address, billing address, delivery address, telephone number, product selections, credit card or other payment information and a password

We may also collect information about where you are on the internet (eg the URL you came from, IP address, domain types like .co.uk and .com), your browser type, the country where your computer is located, the pages of our website that were viewed during your visit, the advertisements you clicked on. We may collect this information even if you do not register with us. None of this data is of a personal nature and will help us improve the quality of our service. How we use the information we collect:

- Processing your orders
- Administering your account
- Improving the website's performance by analysing statistical data
- If you consent, to notify you of products or special offers that may be of interest to you.

You agree that you do not object to us contacting you for any of the above purposes whether by telephone, e-mail or in writing and you confirm that you do not and will not consider any of the above as being a breach of any of your rights under the Telecommunications (Data Protection and Privacy) Regulations 1999.

Your Personal Information may be disclosed to reputable third parties who will help process your order. Indian Sky requires all such third parties to treat your personal information as fully confidential and to fully comply with all applicable UK Data Protection and consumer legislation from time to time in place. We will not release your Personal Information to any third party company for mailing or marketing purposes.

We use 'Cookies' to keep track of your current shopping session to personalise your experience and so that you may retrieve your shopping cart at any time. 'Cookies' are tiny text files which our Website places on your computer's hard drive to store information about your shopping session and to identify your computer. 'Cookies' cannot harm your computer and do not contain any personal or private information.

We do not hold any of your credit card information. This information is securely collected by our authorised payment processor. With the industry's most-advanced encryption, fraud prevention and protection policies, Our Payment Processing Company is dedicated to keeping your account safe and secure. Once your information reaches Our Payment Gateway, it resides on a server that is heavily guarded both physically and electronically. Our Payment Gateway Providers servers sit behind an electronic firewall and are not directly connected to the Internet, so your private information is available only to authorised computers.

Please check back frequently to see any updates or changes to our privacy policy.

Security

We take your online security very seriously. Please see below for details of how we protect the information you provide us.

We do not hold any of your credit card information. This information is securely collected by our online authorised payment processor . With the industry's most-advanced encryption, fraud prevention and protection policies, Our Payment Gateway Provider is dedicated to keeping your account safe and secure. Payment Gateway Provider automatically encrypts your confidential information in transit from your computer to theirs using the Secure Sockets Layer protocol (SSL) with an encryption key length of 128-bits (the highest level commercially available). Before you even register or log in to the site, our server checks that you're using an approved browser – one that uses SSL 3.0 or higher.

Once your information reaches our Payment Gateway Provider, it resides on a server that is heavily guarded both physically and electronically. Payment Gateway Provider servers sit behind an electronic firewall and are not directly connected to the Internet, so your private information is available only to authorised computers. When the letters "http" in the URL (address bar) change to "https", the "s" indicates you are in a secure area employing SSL. Information passed between your computer and the payment web site cannot be read in the event someone else intercepts it. This technology includes the following features:

- Authentication – this assures your browser that your data is being sent to the correct computer server, and that the server is secure.
- Encryption – this encodes the data, so that it cannot be read by anyone other than the secure server
- Data Integrity – this checks the data being transferred to ensure it has not been altered

To check the security of the website, simply look in the lower bar of your browser when you fill in your payment details. You will see an unbroken key or closed lock, showing that encryption is active and your information is secure. For security reasons, we strongly recommend that you do not send credit card numbers by standard email.

We guarantee to comply with the standards, procedures and requirements laid down in the UK Data Protection Acts 1984 and 1998, to ensure that your personal information is kept secure and processed fairly and lawfully.